

*Atricia Lewis*  
*#20/E*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Kristen Diane Ondeck  
Appl. No. : 09/349,676  
Filed : 08 July 1999  
Title : Post-Sales Customization  
According To Retailer's  
Specification

Grp./Art Unit : 3622  
Examiner: J. Janvier

*5.27.03*

Docket No. : PHA 23681

Assistant Commissioner for Patents

RESPONSE and AMENDMENT

**RECEIVED**  
MAY 22 2003  
**GROUP 3600**

Sir:

This is in response to the Office Action of 14 January 2003.

IN THE TITLE

Please delete the present title and insert therefore the following new title:

*E1*  
METHOD OF CUSTOMIZING A PROGRAMMABLE PRODUCT BASED UPON  
A RETAILER IDENTIFICATION CODE

IN THE CLAIMS

Please cancel Claims 1-9.

Please add new Claims 10-24 as follows.

- E1*
- 1 10. (New) A method of converting a base product into a retailer-specific product,
  - 2 comprising:
  - 3 providing at least one base product to each of a plurality of retailers, each
  - 4 retailer having indentifying information;